

As part of the Electronic Visit Verification (EVV) vendor system transition, historical profile and visit data from DataLogic and Authenticare is being imported into the HHAeXchange Provider Portal.

HHAeXchange is continuing to receive and load new data files daily from each vendor and will continue to do so throughout the transition.

If you are not currently seeing all data, it may still be being loaded. However, if you are concerned about missing or incorrect data in your HHAeXchange, please feel free to manually enter or update data directly in the portal. Any data manually entered **will not** be overwritten if the converted record is imported at a later date. **Note:** Identification of the existing data will occur based on member's Medicaid ID.

Here is what is in scope for the data load.

- Member: Up to 5 years of data containing fields from [Appendix N1](#) will be imported.
- CDS Employer: Up to 5 years of data containing fields from [Appendix N1](#) and CDS Option
- Service Provider/CDS Employee: Up to 5 years of data containing fields from [Appendix N2](#)
- Authorization: Up to 5 years of data containing fields from [Appendix N3](#)
- Accepted Visits: Up to 1 year of data containing fields from [Appendix C](#) (v9.0 fields only). Visit data is loaded oldest to newest, starting with October 2022.

The following items are out of scope for the data load and **will need to be manually entered**.

- Visit Schedules
- Pending/New/Rejected Visits
- Billing Dx Code
- Portal Users
- Services Portal Users

If you are seeing issues in the existing data, here are some of the imported default values. Please feel free to manually update if desired.

- Member
  - Gender = defaulted to 'Other'
  - Disciplines = defaulted to all TX values. The member's disciplines can be edited to match the services they receive.
  - Status = Active. If the member is no longer active, their status can be changed to discharge, on hold, or hospitalized.
- Service Provider
  - DOB = defaulted to '1/1/1901'
  - Gender = defaulted to 'Other'
  - SSN = last 4 digits only
- Visits
  - Visit Maintenance and Visit Maintenance Unlock Requests for visits prior to 10/1/23 should occur in legacy systems until 12/22/23.